



OUTSOURCE YOUR IT

SERVICE BRIEF

IT Overview

Hi-Tech provides customized proactive IT monitoring and support that delivers enterprise technology standards to any size organization.



Hi-Tech's Proactive Maintenance Plan

Reduce downtime, increase profitability, and make your technology work for you.

Hi-Tech is dedicated to keeping your technology investment up and running smoothly so you can focus on your business. You can relax knowing our partnership with your organization means we take your IT personally, and strive to keep your staff productive with the tools they need to drive your business forward.

Change the way you think about IT with Hi-Tech. Think of us as your outsourced IT department. We strategically optimize and protect your infrastructure while performing day-to-day maintenance that keeps your users from experiencing downtime.

24x7x365 Proactive Monitoring and Maintenance

Detect and stop IT issues before they affect your bottom line.

Hi-Tech's IT services are built to cover all of your IT support needs, from your employee workstations to your servers. This includes other devices on your network that are necessary for your organization's efficiency. By performing regular maintenance and monitoring your systems 24x7x365, we can drastically reduce the amount of downtime your staff experiences.

Our team is always looking out for your business' goals, and can help you meet your IT needs as you expand. Our proactive maintenance can keep your IT investments running smoothly

and our experienced support staff can assist your users with any technology-related issues.

The Benefits of Flat-Rate IT

Finally budget your IT expenses.

Imagine being able to finally budget your technology. Imagine how much faster issues can be resolved if you can call for support without increasing your monthly expenses. With Hi-Tech, you and your staff can rest assured that you can focus entirely on other business issues that need your attention, not your IT. In the long run, you save money by encountering fewer technology issues and less downtime; all at a predictable flat rate that's designed to work for your business.

Supplement Your Current Internal IT Department

Benefit from Hi-Tech's flexibility.

Already have an internal IT department or a technical guru on-site that handles most of your day-to-day IT issues? Hi-Tech isn't out to replace them, but we can certainly supplement and assist your current internal IT staff with our 24x7x365 monitoring, maintenance, and support. It's always best to work together, and your current IT staff can take advantage of our accumulated knowledge of technology. If your current IT department is overloaded, Hi-Tech is the perfect solution for lightening their workload to ensure the rest of your organization continues to function properly.

Features

- Network Care
- Server Care
- Desktop & User Care
- Backup & Disaster Recovery
- Web/E-mail Filtering

Benefits

- Slashed IT costs.
- Proactive monitoring and protection.
- Flat-rate IT that's easy to budget.
- Minimal downtime across your entire infrastructure.
- Several support plans available to meet all your IT needs.
- Quarterly meetings with your solutions integrator, who knows your IT inside and out.
- Monthly network health reports.
- Iron-clad backup and disaster recovery.
- A thoroughly-documented infrastructure.
- Enterprise-level care.

Get Proactive! Call Us TODAY!

810.326.9000 | Fax: 810.326.9100
www.hitech.net | sales@hitech.net

3070 Palms Road
Casco, Michigan 48064